

**Employees First, Customers Second: Turning
Conventional Management Upside Down By Vineet
Nayar (Jun 8 2010)**

1 quote from Employees First, Customers Second: Turning Conventional Management Upside Down: The role of the CEO is to enable people to excel, help them

customers second : turning conventional management upside down. putting employees first and customers second, turning the company's fortunes around in

Employees First A Handbook. Sample Tasked with providing uncomplaining assistance to their customers 24/7, as the recent protests by Walmart employees show,

I loved Nayar's book Employees First, Customers Second: Turning Conventional Management Upside Down. It is one of the best management/leadership books I've

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Employees First, Customers Second Turning Nayar writes that he called his approach at HCLT "Employees First, Customers Second" because putting

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for global leaders from the world's best business and management experts. Put Your Employees First. Vineet Nayar

note taking and highlighting while reading Employees First, Customers Second: Turning Conventional his Employee First, Customer Second philosophy nurtures

Nayar derived the Employees First, Customers Second (EFCS he explains EFCS principles and how he put it to work at HCLT, turning the organization

Jul 01, 2010 Vineet Nayar is the CEO of HCL Technologies (www.hcltech.com). In this video he explores some of the questions and philosophies of his new book "Employees

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